



J.P.Morgan

## Check for update – VX520 with VX820 PIN Pad

The procedure described below should be performed either at the beginning of the day before a transaction is performed, or at the end of the day after a successful settlement.

NOTE: A settlement must be performed before attempting this update.



VX520 with VX820 PIN Pad

In order to perform a settlement, from the main menu screen (Sale, Settlement, Void, Refund) press [F3] to select Settlement. If prompted for a password enter the password (1 alpha alpha 66831) and press ok. No action needed while the batch report prints. Review displayed information and press [OK] to confirm. No action needed while the terminal contacts the host. Response will display, the settlement report prints and the screen returns to the main menu.

### Check for update – VX520 with VX820 PIN Pad

- 1 From the main menu (Sale, Settlement, Void, Refund) press the **star button** on the keypad to access VMAC menu
- 2 **Press F4** to enter EMA
- 3 **Press F3** – Update Now
- 4 Enter password (**1 alpha alpha 66831**) or (**7 alpha alpha alpha 689531**)
- 5 Terminal will display "Requesting updates" and will start downloading the updates

During the update process the files will be unzipped and installed, and the terminal will reboot several times. **Do not press any buttons while the device is updating.**

Once the update is complete an Estate Management report will be printed showing that the "Terminal is Up-To-Date" and then the device reboots and returns to the VMAC menu.

### Check for update – VX520 with VX820 PIN Pad (Continued)

- 6 **Press F2** - Select SoftPay to start processing transaction (Sale, Settlement, Void)

If you have any issues, please call us at 1-800-265-5158