First Time Login User Guide
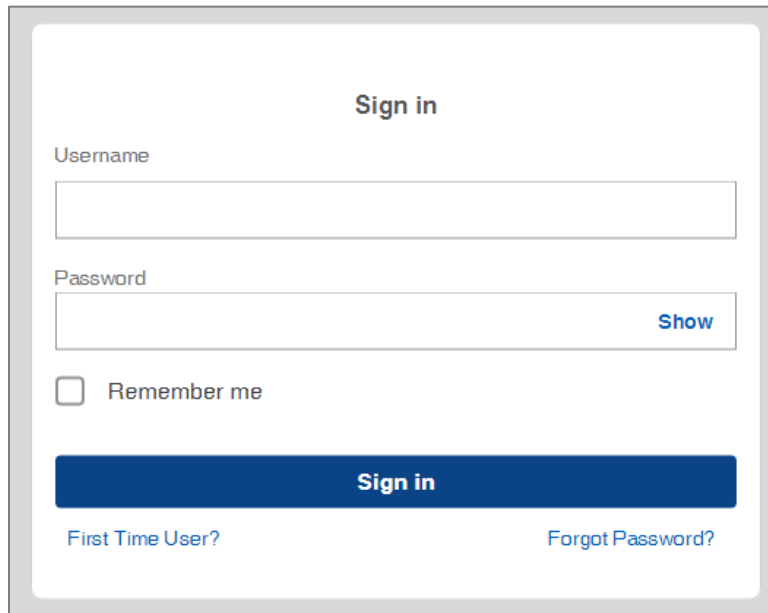
First Time Login – Set Password
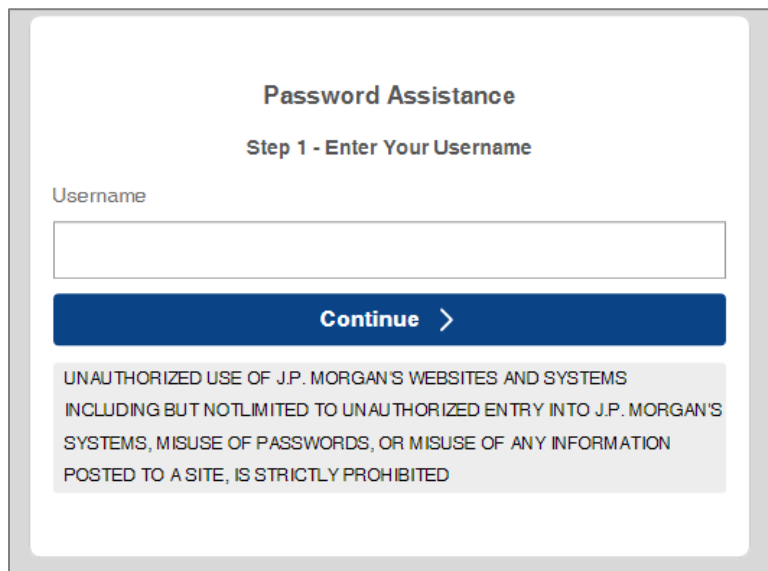
1. To login to the new Web Currency Services, click this link:
   https://web-currency-services.jpmorganchase.com/

2. You will be taken to the login screen. Click *First Time User*?

3. You will be taken to the Password Assistance screen. Enter your username and click *Continue*.

4. Click the radio button and *Next* to send an authentication code to your email address.

Password Change

Step 2 - Select how you want to receive Authentication Code

ℹ️ *We need to confirm your identity to ensure your account is secure. We do this by sending a temporary Authentication Code to the email address or phone number you provided us in the past.*
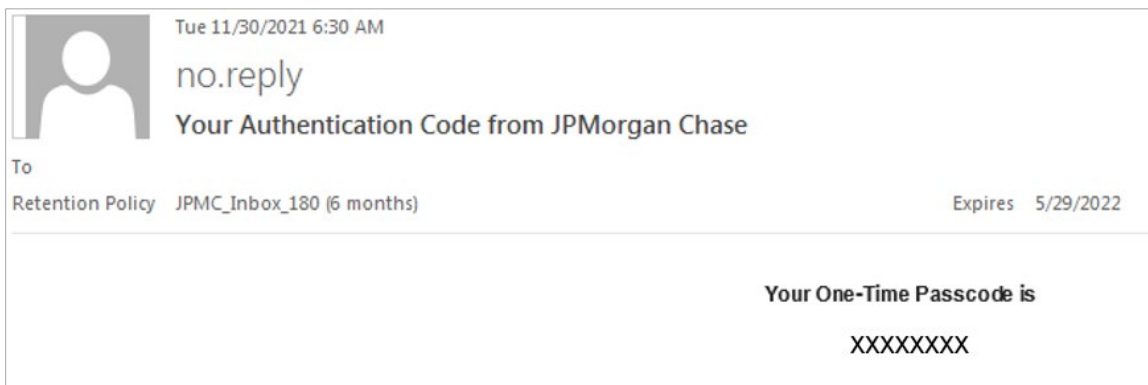
Choose how you'd like to receive this Authentication Code and click "Next." On the next page you'll enter the Authentication Code you receive.

Email·

Next >

UNAUTHORIZED USE OF J.P. MORGAN'S WEBSITES AND SYSTEMS INCLUDING BUT NOTLIMITED TO UNAUTHORIZED ENTRY INTO J.P. MORGAN'S SYSTEMS, MISUSE OF PASSWORDS, OR MISUSE OF ANY INFORMATION POSTED TO A SITE, IS STRICTLY PROHIBITED

5. Your authentication code will be sent to your email address on file. If you do not receive the email, be sure to check the spam or junk email folder.

Tue 11/30/2021 6:30 AM

no.reply

Your Authentication Code from JPMorgan Chase

To
Retention Policy JPMC_Inbox_180 (6 months) Expires 5/29/2022

Your One-Time Passcode is

XXXXXXXX

6. From the email received, copy/paste or enter the authentication code (token) and click *Next*. If you have not received the authentication email within 15 minutes, click *Resend* to issue a second authentication code. Note: The first authentication code will now be invalid.

Password Change

Step 3 - Enter your temporary Authentication Code

An email/SMS is on it's way with your temporary Authentication code. Once you receive your code, enter it below to verify your identity, and click Next.

Please enter the token here

Next

Haven't received your Authentication Code?

We send Authentication Codes immediately, but many factors may influence how fast you receive them. If you have chosen to receive the authentication code by email, please check your spam folder to determine if it was delivered there. If you have not received your authentication code within 15 minutes, you can request a new code below, or contact Customer Care for help.

Resend

UNAUTHORIZED USE OF J.P. MORGAN'S WEBSITES AND SYSTEMS INCLUDING BUT NOTLIMITED TO UNAUTHORIZED ENTRY INTO J.P. MORGAN'S SYSTEMS, MISUSE OF PASSWORDS, OR MISUSE OF ANY INFORMATION POSTED TO A SITE, IS STRICTLY PROHIBITED

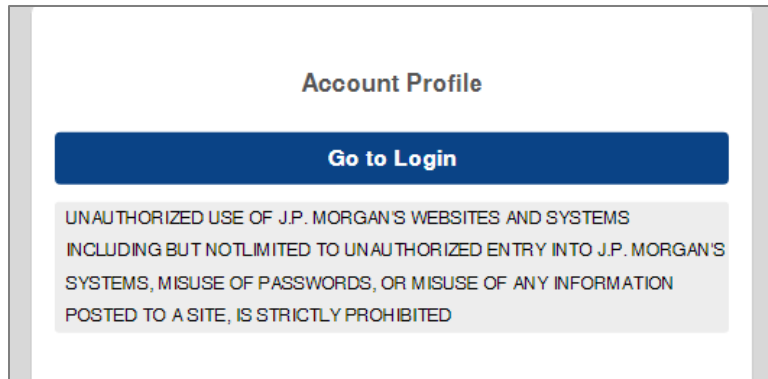7. Set your password by following the Password Policy guidelines and click *Submit*.

Password Change
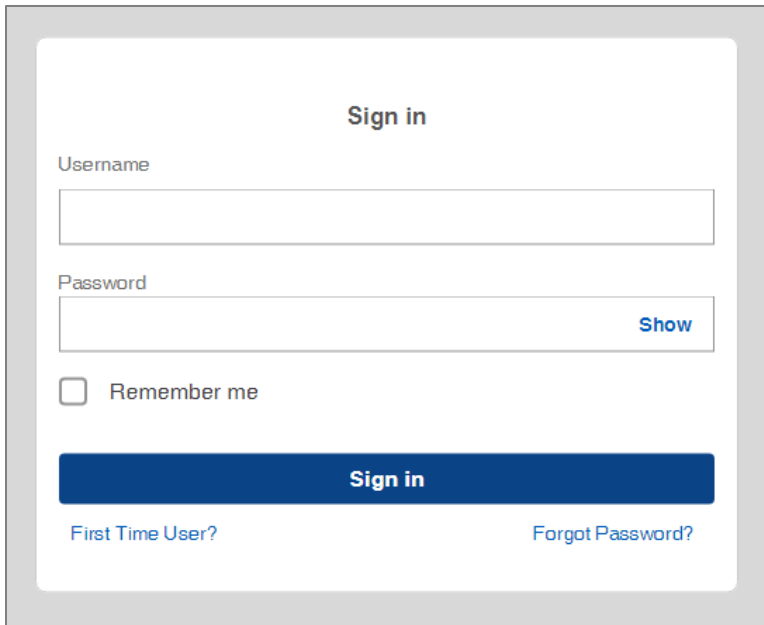
Step 4 - Change Password

New Password

	Show

Confirm Password

	Show

Cancel   **Submit**

8. Upon successful completion, click *Go to Login* to return to the Login screen.
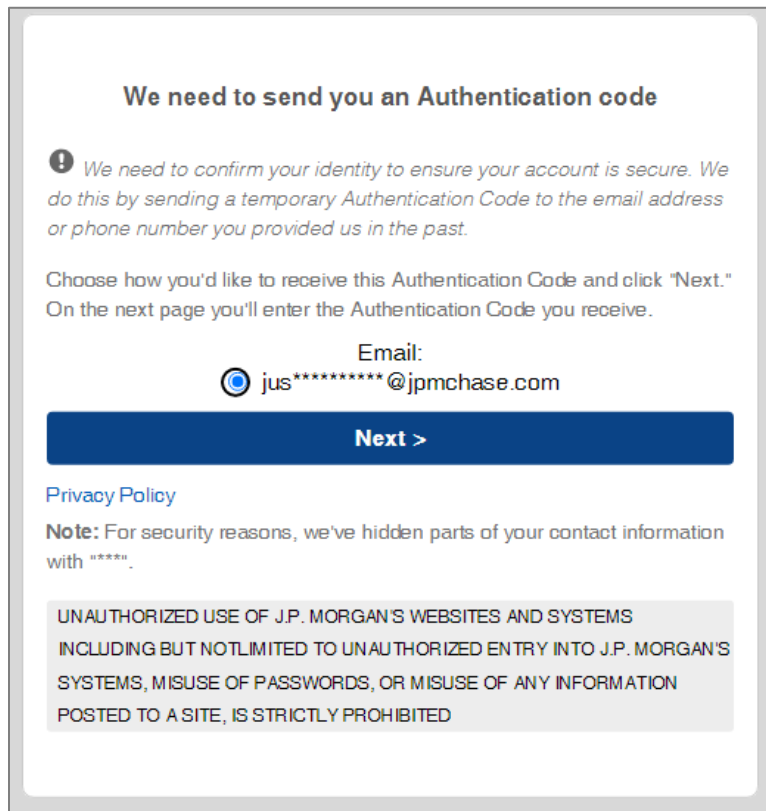
First Time Login – Register Computer

9. At the login screen, enter your Username and the new password that you just set. Note: See the prior section for instructions on setting your new password.

10. To protect your security, an authentication code must be generated to register the computer being used. This will be sent to your email so that you can register your computer.

Tue 11/30/2021 6:30 AM

no.reply

Your Authentication Code from JPMorgan Chase

To

Retention Policy   JPMC_Inbox_180 (6 months)   Expires   5/29/2022

Your One-Time Passcode is

XXXXXXXX

11. From the email received, copy/paste or enter the authentication code (Token). To register your computer, make sure that the *Register this computer*? box is selected before clicking *Submit*. Registering a non-public computer will eliminate the need to generate an authentication code each time a user logs in to Web Currency Services.

Enter your temporary Authentication Code

An email/SMS is on it's way with your temporary Authentication code. Once you receive your code, enter it below to verify your identity, and click Next.

Please enter the token here

Register this computer?

☑ Yes, register this computer (not recommended for a public computer). Uncheck the box if you do not want to register this computer.

Submit

Haven't received your Authentication Code?

We send Authentication Codes immediately, but many factors may influence how fast you receive them. If you have chosen to receive the authentication code by email, please check your spam folder to determine if it was delivered there. If you have not received your authentication code within 15 minutes, you can request a new code below, or contact Customer Care for help.

Resend

UNAUTHORIZED USE OF J.P. MORGAN'S WEBSITES AND SYSTEMS INCLUDING BUT NOTLIMITED TO UNAUTHORIZED ENTRY INTO J.P. MORGAN'S SYSTEMS, MISUSE OF PASSWORDS, OR MISUSE OF ANY INFORMATION POSTED TO A SITE, IS STRICTLY PROHIBITED

12. If you have not received the authentication email within 15 minutes, click *Resend* to issue a second authentication code. Note: The first authentication code will now be invalid.

13. Congratulations! You are now ready to use Web Currency Services. You will be taken to the main page of the system.